



CARL JUNCTION

# New Service APPLICATION

## APPLICANT INFORMATION

Name \_\_\_\_\_

Service Address

Billing Address (IF DIFFERENT)

Place of Employment \_\_\_\_\_

Cell Phone \_\_\_\_\_ Alternate Phone # \_\_\_\_\_

Date of Birth \_\_\_\_\_ Driver's License # \_\_\_\_\_

Spouse's Name (IF MARRIED) \_\_\_\_\_ Renting? ☐ Yes ☐ No

If Yes, Landlord \_\_\_\_\_ Landlord # \_\_\_\_\_

Have you ever had service with Optic and/or Columbus Telephone? ☐ Yes ☐ No

Email \_\_\_\_\_ Email to receive bill \_\_\_\_\_  
(IF DIFFERENT)

*Autopay*  
**DISCOUNT**

Do you wish to sign up for autopay and  
paperless billing to receive a \$2 discount?

☐ Yes ☐ No

☐ I understand the installation/drop charge associated with signing up for service will be  
waived during the first pass through my neighborhood

### A. CUSTOMER TO FURNISH RIGHT-OF-WAY

The Customer will grant to or procure for the Company at Customer's expense such rights-of-way or easements satisfactory to the Company, across property owned, leased, rented, held in a representative trust, or other fiduciary capacity by the Customer, or over which the Customer may have control by virtue of any applicable state or federal law by the Customer, for the construction, operation and maintenance by the Company of the Company's facilities necessary or incidental to the supplying of Service. Customer will provide or procure rights-of-way when Customer does not own or control such. When appropriate Company shall endeavor to secure franchise rights from the municipality to cover extensions requested.

### B. ACCESS TO CUSTOMER'S PREMISES

The Customer shall give the duly authorized agents and employees of the Company full and free access to the premises of the Customer for the purpose of constructing, installing, inspecting, adjusting, repairing, maintaining, replacing or removing any of the Company's facilities on the premises of the Customer, or for any other purpose incidental to the Service supplied by the Company.

INITIALS

I agree that I have read and agree to sections A & B above.

### DISCLAIMERS

- ▶ Optic is not responsible for any fees or early termination charges associated with your existing service provider(s) unless otherwise expressed in writing from Optic. We do not buy out existing contracts.
- ▶ By signing up for services you are agreeing to our terms and conditions, which may be viewed online at [www.optic-communications.com](http://www.optic-communications.com)
- ▶ You must be 18 years of age or older to sign up with services from optic.

**855.806.7325**

**[optic-communications.com](http://optic-communications.com)**



[/OpticCommunications](https://www.facebook.com/OpticCommunications)



[/OpticComm](https://twitter.com/OpticComm)



# *Services* **REQUESTED**

## CHOOSE YOUR INTERNET PACKAGE



### 100 Mbps

**\$65**  
per month



### 500 Mbps

**\$70**  
per month



### GIGABIT

**\$84**  
per month

*Best Value*

**2 GIG** *Coming Soon!*



*Managed*  
**WiFi / Router**

**Add \$10/month**



*Calix* **Mesh**

**1 Mesh add \$10/month**

**2nd Mesh add \$6/month**



#### DISCLAIMERS

- ▶ Prices do not reflect all mandated surcharges, taxes and other fees applicable by law.
- ▶ All equipment associated with Managed Wi-Fi is the property of Fiber Communications of Columbus, LLC d/b/a Optic Communications.

**855.806.7325**

**optic-communications.com**



/OpticCommunications



/OpticComm



# your **PRIVACY**

We care deeply about your privacy as a customer, so does the Federal Communications Commission (FCC). As such, we are required to collect the following information from you to assist in preventing unauthorized activity on your account. Please note that any person wishing to make changes to your account, ask for a bill amount or make a service request must be an authorized user on your account. If they are not, we are not allowed by law to speak with them regarding your account.

## PLEASE ANSWER ONE OF THE FOLLOWING QUESTIONS

- 1 My first pet's name \_\_\_\_\_
- 2 Last four digits of my Social Security Number \_\_\_\_\_
- 3 Favorite password \_\_\_\_\_
- 4 My high school mascot \_\_\_\_\_

## ACCOUNT ACCESS AUTHORIZATION

Please list the individuals whom you want authorized to make changes to your account on your behalf. Please note these individuals will need to be able to provide us the answer to your authentication question and password (above). We recommend putting spouses, or for elderly, their adult children.

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

## TERMS AND CONDITIONS

### ONE MORE THING...

By signing up for services with Optic Communications, you are bound to our Terms And Conditions for each respective service. We recommend that you head to our website at: <https://optic-communications.com/about-us/our-policies/> to review those policies at any time.

I agree I have read this document and completed it with valid information,

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

**855.806.7325**

**optic-communications.com**



/OpticCommunications



/OpticComm



# Optic Communications

## Private Utilities Release Statement

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### Customer Release:

The following form is presented on behalf of J & L Underground Construction and states that the contractor for Columbus Telephone/Optic Communications has contacted the customer about the location of buried utilities in the customer's yard. The customer has informed the operator of said utility locations and releases the operator and J & L Underground Construction, LLC of any liability. These utilities would be considered private water lines, sprinkler systems, private electric, invisible dog fences or any lines underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the Customer has a dispute, they must submit the dispute within six (6) months of the fiber installation in order to be considered.

Yes I do have Private Utilities.

No I do not have Private Utilities.

If Yes, Please continue to form.

\_\_\_\_\_  
J & L Underground Construction – Operator/Technician

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Address

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Optic Communications Representative

\_\_\_\_\_  
Date