



New Service APPLICATION

APPLICANT INFORMATION

Name _____

Service Address

Billing Address (IF DIFFERENT)

Place of Employment _____

Cell Phone _____ Alternate PH# _____

Date of Birth _____ Driver's License # _____

Spouse's Name (IF MARRIED) _____ Renting? ☐ Yes ☐ No

If Yes, Landlord _____ Landlord # _____

Have you ever had service with Optic and/or Columbus Telephone? ☐ Yes ☐ No

Email _____ Email to receive bill _____
(IF DIFFERENT)

Autopay
DISCOUNT

Do you wish to sign up for
autopay and paperless billing
to receive a \$2 discount

☐ Yes ☐ No

☐ I understand there is an installation charge
associated with signing up for services.

A. CUSTOMER TO FURNISH RIGHT-OF-WAY

The Customer will grant to or procure for the Company at Customer's expense such rights-of-way or easements satisfactory to the Company, across property owned, leased, rented, held in a representative trust, or other fiduciary capacity by the Customer, or over which the Customer may have control by virtue of any applicable state or federal law by the Customer, for the construction, operation and maintenance by the Company of the Company's facilities necessary or incidental to the supplying of Service. Customer will provide or procure rights-of-way when Customer does not own or control such. When appropriate Company shall endeavor to secure franchise rights from the municipality to cover extensions requested.

B. ACCESS TO CUSTOMER'S PREMISES

The Customer shall give the duly authorized agents and employees of the Company full and free access to the premises of the Customer for the purpose of constructing, installing, inspecting, adjusting, repairing, maintaining, replacing or removing any of the Company's facilities on the premises of the Customer, or for any other purpose incidental to the Service supplied by the Company.

INITIALS

I agree that I have read and agree to sections A & B above.

DISCLAIMERS

- ▶ Optic is not responsible for any fees or early termination charges associated with your existing service provider(s) unless otherwise expressed in writing from Optic. We do not buy out existing contracts.
- ▶ By signing up for services you are agreeing to our terms and conditions, which may be viewed online at www.optic-communications.com
- ▶ You must be 18 years of age or older to sign up with services from optic.

855.806.7325

optic-communications.com



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/OpticComm



Services **REQUESTED**

CHOOSE YOUR INTERNET PACKAGE



100 Mbps

\$65
per month



500 Mbps

\$70
per month



GIGABIT

\$84
per month

Best Value



2 GIG *Coming Soon!*



Managed
WiFi / Router



Add
\$10/month



Calix **Mesh**



1 Mesh add \$10/month



2nd Mesh add \$6/month



DISCLAIMERS

- ▶ Prices do not reflect all mandated surcharges, taxes and other fees applicable by law.
- ▶ All equipment associated with Managed Wi-Fi is the property of Fiber Communications of Columbus, LLC d/b/a Optic Communications.

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your **PRIVACY**

We care deeply about your privacy as a customer, so does the Federal Communications Commission (FCC). As such, we are required to collect the following information from you to assist in preventing unauthorized activity on your account. Please note that any person wishing to make changes to your account, ask for a bill amount or make a service request must be an authorized user on your account. If they are not, we are not allowed by law to speak with them regarding your account.

PLEASE ANSWER ONE OF THE FOLLOWING QUESTIONS

- 1 **My first pet's name** _____
- 2 **Last four digits of my Social Security Number** _____
- 3 **Favorite password** _____
- 4 **My high school mascot** _____

ACCOUNT ACCESS AUTHORIZATION

Please list the individuals whom you want authorized to make changes to your account on your behalf. Please note these individuals will need to be able to provide us the answer to your authentication question and password (above). We recommend putting spouses, or for elderly, their adult children.

Name _____

Phone Number _____

Name _____

Phone Number _____

TERMS AND CONDITIONS

ONE MORE THING...

By signing up for services with Optic Communications, you are bound to our Terms And Conditions for each respective service. We recommend that you head to our website at: <https://optic-communications.com/about-us/our-policies/> to review those policies at any time.

I agree I have read this document and completed it with valid information,

SIGNATURE

DATE

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